

PCC welcomes rollout of free call blockers

PCC Mark Shelford has welcomed a national rollout of free call blocking units to help protect people falling victims to phone scams.

Led by the National Trading Standards (NTS) Scams Team and in partnership with trueCall Secure+, the aim of the rollout is to prevent the public, especially vulnerable individuals, from receiving phone calls from fraudsters who are looking to obtain personal or financial information.

A call blocker is a unit that filters out unwanted scams and nuisance phone calls from a landline phone (the unit does not work with mobile phones).

In previous call block projects run by the NTS Scams Team, the units have blocked 91% of scam and nuisance calls.

The unit plugs into an existing landline phone and phone line, and can work alongside broadband and lifeline pendant devices that are already installed,

Those interested can find out more about call blocking units and how they work [here](#).

You can check your eligibility for a free call blocker, please start the questionnaire on [the Friends Against Scams website](#).

PCC Mark Shelford said: “It’s great to see that NTS Scams Team have received funding to rollout call blockers, a key tool to help prevent people from falling victim to scammers and rogue traders.

“Heartless fraudsters have no qualms targeting those most vulnerable in our communities so it is more important than ever that we take steps to help protect people. If you or a loved one is interested in a free call blocker, please do visit the Friends Against Scams website to find out more.”